

PRIVACY STATEMENT

Abercorn Surveyors Ltd is committed to ensuring the security and protection of the personal information that we process, and to provide a compliant and consistent approach to data protection.

Abercorn Surveyors Ltd will only use your personal information to deliver services you have requested from us, and to meet our legal responsibilities.

The personal information we collect might include your name, address, telephone number, email address together with the details about the property you are purchasing. We may use your information to: -

- Contact you by post, email or telephone
- Understand your needs and how they may be met
- Maintain our records in accordance with applicable legal and regulatory obligations

We are required by legislation, other regulatory requirements and our insurers to retain your data where we have ceased to act for you. The period of retention required varies with the applicable legislation but to ensure compliance with all such requirements it is the policy of Abercorn Surveyors Ltd to retain all data for a period typically between six and eleven years.

Abercorn Surveyors Ltd will not sell your information to third parties.

Abercorn Surveyors Ltd will not release your information to third parties unless you have requested that we do so, or we are required to do so by law, for example, by a Court Order or for the purposes of prevention and detection of crime, fraud or corruption. Any staff

with access to your information have a duty of confidentiality under the ethical standards that Abercorn Surveyors Ltd is required to follow.